



## **Unleash Your Potential: Become a Fearless & Heroic Super Inspector**

### **Our Mission**

To provide Opportunity and Super Experiences for our Team, Clients, Agents, and all we serve.

### **Our Vision**

To deliver Super Home Services to 75,000 homeowners annually.

### **Values**

F.R.E.E.D.O.M

Fearless, Respectful, Excellence, Education, Diligence, Opportunity, Motivation.

### **Culture**

Being a superhero is very difficult, and Super Team Services will expect your best every day. Integrity, dependability, punctuality, extraordinary customer satisfaction and going above and beyond your job profile is expected of every Super Team member. At our company you'll find an amazing work atmosphere, competitive salary, flexible schedule, and healthcare benefits.

### **Company Expectations**

Show up on time, show up ready to go, work while at work, focus on providing great client experiences, strive to be physically fit, mentally fit, and emotionally stable. Be kind to all, and if a client is disgruntled, kill them with kindness. Look for opportunities for the company and for yourself. Seize opportunity when it arises, plan your time, have a plan, set personal and professional goals, dress appropriately, and persevere when difficulty arises. Be clear about the company's vision and your personal vision. Be effective, not perfect. Take time for refreshment and relaxation when needed, respect your coworkers, and be a part of the team.

## **Position Overview**

Are you a detail-oriented communicator with a passion for connecting with people and a knack for learning technical aspects? If so, the path to becoming a Super Inspector awaits you. Embrace the opportunity to grow, adapt, and achieve financial freedom in a dynamic industry that demands higher competencies. Your keen attention to detail and effective communication skills, both written and verbal, are crucial.

## **Fearless Super Inspectors**

- **Motivated Teaching Enthusiasts:** Internally motivated, results-driven, and teachable team players thriving in an environment of continuous learning.
- **Change Champions:** Fearlessly facing challenges, leading by example, and embracing growth without hesitation.
- **Accountability Experts:** Tackling difficult matters with finesse, professionalism, and expertise, while maintaining accountability.
- **Positive Influencers:** Bringing a positive approach to challenges and a willingness to teach others.

## **Super Objectives for a Super Life**

- **Information Excellence:** Provide detailed, unbiased, and natural feedback during inspections through concise written and verbal communication.
- **Trust Building:** Build trust with clients and real estate agents by maintaining a calm demeanor, consistency, honesty, thoroughness, and effective communication.
- **Service Brilliance:** Consistently produce excellent services, both written reports and verbal interactions.
- **Value Communication:** Effectively communicate the value of additional service to clients.
- **Team Collaboration:** Actively contribute to team discussions, suggesting opportunities for improvement in service, value, and product offerings.

### **Super Work Adventures & Requirements**

- **Efficiency Masters:** Complete two inspections daily, delivering accurate reports by 9:00 AM the next morning.
- **Adaptable Avenger:** Dedicate two weekend days a month to meet client and realtor needs during short option periods.
- **Super Strength:** Navigate confined spaces, ascend, and descend ladders, and handle weights up to 50lbs.
- **Super Intelligence:** Attend ongoing in-house and field training, showcasing a commitment to personal and professional growth.
- **Versatility:** Perform various inspections, from residential to termite and other services, ensuring thoroughness and quality.

### **Super Skills for a Super Life**

- **Teachable & Coachable:** Embrace learning and coaching.
- **Attention to Detail:** Demonstrate strong attention to detail.
- **Empathy:** Possess well-developed empathy for working with stressed clients.
- **Communication Mastery:** Exhibit strong verbal communication skills.
- **Analytical Expertise:** Interpret and analyze data with precision.
- **Concern for Excellence:** Maintain a consistent concern for doing things the “right way.”

### **Super Contacts & Interactions**

- **Weekly Check-ins:** Engage in weekly one-on-one meetings with your Lead Inspector.
- **Team Dynamics:** Attend scheduled team meetings, contributing to continuous improvement.

### **Super Licenses, Experience & Training**

- **Mandatory Superpower:** Possess a valid and active TREC License.
- **Experience Variety:** Residential and/or Commercial Inspection, customer service, and building/roofing experience beneficial. Bilingualism is advantageous.

### **Super Benefits for a Super Life**

- **Financial Freedom:** Competitive Pay and opportunities for financial and professional growth.
- **Health & Wellness:** Medical, dental, vision, and life insurance, along with a health savings account (HSA).
- **Retirement Ready:** 401(k) for a secure future.
- **Lifestyle Support:** Flexible work schedule, short & long-term disability, and employee discounts.
- **Professional Shield:** Professional liability coverage (E&O) **on day one** and sponsored InterNACHI membership.
- **Learning Journey:** Thorough training to enhance your skills.

### **Join the Super Team: Your Path to a Fearless and Rewarding Super Life!**

Become a part of the Super Team which values professional home inspecting experience and is dedicated to delivering outstanding service. Make a meaningful impact on the homebuyer's experience, and achieve financial freedom. If you are looking for a place to grow, look no further.

To apply, please submit your resume and complete our application by visiting <https://superteamservices.com/careers/>