

# Opportunity Profile Home Inspector

# Our Mission

To be all in for our team clients and agents.

# Our Vision

To be the Premier Real Estate Services company in DC, Maryland, and Virginia.

# **Our Values**

We strive to accomplish our vision through our mission because we know that opportunity gives life purpose and super experiences make life worth living!

# <u>Our Culture</u>

Being the best version of you is hard, we will expect you to give 100%. We place a high priority on integrity, dependability, punctuality, extraordinary customer satisfaction and going above and beyond the job profile. We offer a great work atmosphere, competitive salary, flexible schedule, and healthcare benefits.

# **Our Company Expectations**

- Show up on time.
- Show up ready to work.
- Focus on the client experience.
- Be kind to all. (Kill them with kindness)
- Be effective. Not perfect.
- Take time to refresh and relax.
- Respect your coworkers & be part of the team.
- Strive to be physically & mentally fit.
- Have emotional stability.
- Set personal & professional goals.
- Dress appropriately.
- Persevere when difficulty arises.

## Our Principles

- Yes Mindset
- No Excuses
- No Regrets
- Take Responsibility
- Have Accountability
- Make the Decision

#### **Position Overview**

We are looking for a detail-oriented person who is a great communicator, connects with people, and can learn the technical aspects of home inspections. While being licensed and having industry experience is beneficial, it does not limit the scope of hiring for this position. The position also requires someone who is comfortable with growth and change and is willing to learn and adapt to an ever-changing industry that continually requires higher levels of competencies. Attention to detail is critical as is the ability to communicate both in writing and verbally. Punctuality is also required.

We are looking for self-driven, results-driven, teachable team players who thrives in an environment of teaching and motivating. We seek someone who is not afraid of change or a challenge, is able to lead by example, and does not mind working in the trenches when the need arises. This person will also handle the more difficult and delicate matters with finesse, professionalism, and expertise. This person holds a high degree of self-accountability.

Sales of services and acquiring client reviews are obtained with an engaged and motivated inspector. The inspector has a willingness to teach others and brings a positive approach to challenges faces in the field.

#### **Primary Objectives**

- Provide detailed information through written and verbal communication regarding the finding of inspection in a clear/concise and non-threatening manner.
- Ensure client receives unbiased yet natural feedback regarding findings.
- Build trust with clients and real estate agents using a calm demeanor, consistency, honesty, thoroughness, and communication.
- Produce consistent services, both written and verbal.
- Communicate value to client regarding additional services that are provided.
- Communicate as a team player within the organization regarding opportunities of improving service, value and product offerings.

# **Regular Work Activities & Requirements**

- Full-time inspectors must have the ability to complete two inspections in one day and deliver an accurate report to the client by 9:00AM the next morning.
- Must be able to enter a space through an opening as small as 22"x30"
- Must be able to ascend and descend a ladder with a maximum load bearing capacity of 250 lbs.
- Must be able to lift 50 lbs.
- Must feel comfortable in confined spaces and elevated areas with a slope. i.e. roof tops or crawl spaces.
- Perform residential home inspections.
- Perform termite inspections.
- Perform n services inspections: pool, septic, water well, water quality test, outbuildings, etc.
- Attend ongoing training in-house and field.
- 2 weekend days a month are required by all inspectors in order to meet the needs of our client/realtors in short option periods.

## <u>Key Skills</u>

- Be teachable/coachable
- Strong attention to detail
- Strong verbal communication skills
- Exceptional organizational skills
- Well-developed empathy for working with stressed clients
- Ability to actively listen and remain calm under pressure in confrontational situations
- Ability to interpret and analyze data
- Concern about doing things the "right way"

# People Contacts & Interactions

- Lead Inspector Weekly
- Scheduled Team Meetings

# Experience / Training

- Licensed in the field Required
- Inspection experience Beneficial
- Customer service/relations Preferred
- Building/roofing experience Beneficial

## **Compensation and Benefits**

- \$60K-\$150k Annually (Percentage of inspection fee per company compensation plan)
- Medical, Dental and Vision Insurance
- 401(k)
- Life Insurance
- Health savings account
- Employee discount
- Flexible work schedule
- Parental leave

## Why Join Us:

Join All In One, which values your Home Inspecting experience and believes in delivering outstanding service. As a Home Inspector, you'll have the opportunity to make a meaningful impact on the homebuyer's experience in your area and contribute to our company's growth and success.

If you're passionate about mastering your trade, possess exceptional communication skills, and are dedicated to providing people in your area with the best home inspections that money can buy, we encourage you to apply and become a vital part of our customer-focused team.

To apply, please submit your resume and complete our application by visiting https://superteamservices.com/all-in-one-home-inspections/careers/